Monitor, measure, and improve quality daily

Improve eCQM and abstracted core measure compliance.

Moving the needle on clinical performance requires timely performance feedback—ideally while the patient is still in the hospital. Data that is weeks or months old limit facilities' abilities to be responsive. As quality-dependent compliance and reimbursement increase, delays are not acceptable or affordable.

Nuance Quality Measures is a turnkey solution designed to simplify core measures abstraction and submission and provide daily updates to improve monitoring and compliance. It helps hospitals achieve full annual payment updates and positive, value-based payment by delivering rich, reliable data on core measures and quality performance for both manually abstracted and electronic clinical quality measures (eCQMs). It also reduces time-consuming abstraction tasks with automatic file transmission and identification of patients who fall into core measure categories.

Simplify and streamline for better results

Improve reimbursement—monitor compliance with core measures requirements and positively impact the level of reimbursement. Facility data is submitted to state agencies and national registries to address requirements that go beyond traditional core measures reporting.

Save time—reduce time-consuming abstraction tasks by eliminating the need for cumbersome double handling of data and manual processes. Equip staff to answer all questions related to a core measure so you can track and monitor performance improvement activities and achieve higher quality outcomes.

Enhance accuracy—ensure accurate and complete transmission to regulatory agencies with advanced monitoring tools to meet target thresholds and alleviate last-minute submissions.

Improve core measures knowledge—monitor core measures and other data as the industry requires, and issue alerts as new information becomes available. Educational sessions on core measures are provided through webinars, e-mail blasts, and client advisories.

Reduce support requirements—turnkey setup and a cloud-based, hosted solution reduces implementation and support.

5x KLAS winner

Nuance Quality Management Solutions #1 KLAS Category Leader for Quality Management 2020, 2018, 2017, 2015/2016 & 2014



Quality measures Inpatient Outpatient Ambulatory Surgery Inpatient psychiatric (HBIPS)





Complete quality and core measure tool set

Identify and evaluate the abstracted patient data needed to meet all regulatory and accreditation requirements, with daily core measures processing, performance dashboard updates, concurrent abstraction, and eCQM validation before submission.

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Daily core performance dashboard updates provide performance feedback to ensure the most up-to-date information is used for an accurate assessment of current performance. Real-time trending provides immediate feedback on internal and external clinical initiatives.



Electronic Clinical Quality Measures (eCQM) file validation ensures accurate eCQM submissions with reporting that identifies where errors occur in the QRDA 1 file and allows for corrections to the file before submission to CMS and TJC. A Nuance data analyst validates your file before submission to make sure you are on track. eCQMs are available as part of Nuance Quality Measures or as an optional add-on module.



All measures sets are provided, as well as new measure sets as they are added.

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Comprehensive, intuitive reporting allows you to understand which measures you passed or failed, and the reasons why. If it is used concurrently during the quarter, you can quickly identify areas for improvement. Available reports can assign compliance rates to physicians to support credentialing activities—an ideal educational tool to evaluate and suggest focused training for your physicians.



Concurrent abstraction provides real-time updates to enable treatment changes while the patient is still in the hospital, speed response times to critical cases, and reduce the risk of dangerous data entry errors.



About Nuance Communications, Inc.

Nuance Communications (NASDAQ: NUAN) is the pioneer and leader in conversational AI innovations that bring intelligence to everyday work and life. The company delivers solutions that understand, analyze, and respond to people—amplifying human intelligence to increase productivity and security. With decades of domain and AI expertise, Nuance works with thousands of organizations globally across healthcare, financial services, telecommunications, government, and retail—to create stronger relationships and better experiences for their customers and workforce. For more information, please visit <u>www.nuance.com/healthcare</u> or call 1-877-805-5902. Connect with us via the <u>What's next</u> blog, <u>LinkedIn</u>, <u>Facebook</u>, and <u>Twitter</u>.



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To learn more about how Nuance Healthcare can improve your financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 1-877-805-5902 or visit nuance.com/healthcare.