Streamline record management and accelerate processes

Efficiently locate and share patient information.

Nuance Clintegrity Record Management accelerates processes for health management directors and managers who are responsible for the timely completion, tracking, and sharing of patient records across the health system. The records management suite provides a centralized, secure, and webbased patient record platform that efficiently locates patient records, shares them among medical staff, and meets release-of-information requirements. Nuance Clintegrity Record Management helps achieve efficiency gains for the entire health system, as well as accurate, complete records that can be shared with confidence.

Solutions to improve record management

Nuance Clintegrity Record Management is a comprehensive, integrated solution that offers the ability to monitor deficiencies, track patient records, and share information while remaining compliant with The Joint Commission, HIPPA and other regulations.



Nuance Clintegrity Chart Completion automatically tracks medical record documentation deficiencies and highlights who is responsible for providing missing information. The software works with dictation, transcription, and electronic signature systems to provide efficient access to patient records.

- Improves communication and issue resolution by facilitating communication regarding the status of incomplete records
- Increases staff productivity by enabling documentation deficiencies to be automatically updated and completed



Nuance Clintegrity Chart Locator uses an intuitive interface that staff can use to track the location of paper records, schedule chart delivery, and reserve charts required for patient appointments. For greater convenience, charts can be tracked on-the-go using the PDA to scan bar codes. This safeguards patient confidentiality and helps ensure HIPAA compliance in part by using record management tools that flag and restrict access to sensitive records.

- Improves patient record location tracking
- Streamlines record check-in, check-out, and re-filling
- Facilitates service performance analysis with reliable, centralized record tracking

Key benefits

- Improves staff efficiency and reduces response times
- Streamlines the release of information
- Improves patient record location tracking
- Facilitates Service Performance Analysis
- Ensures compliance with Joint Commission and other compliance standards
- Facilitates HIPAA Accounting of Disclosure requirements





Nuance Clintegrity Correspondence Management automates the release of information and disclosure accounting processes for paper, hybrid, and electronic patient records. It allows record management staff to easily track requests for copies and automatically calculates any related fees. These features streamline workflow and disclosure entry, while minimizing entry mistakes and improving both internal and external communications.

- Facilitates HIPAA accounting
- Minimizes staff training and retaining costs
- Streamlines release of information



Nuance Clintegrity Electronic Document Management (EDM) enhances patient safety by providing immediate and concurrent access to active and historical patient information. It provides role-based access to a secure and comprehensive collection of patients' legal medical records categorized by episode, all in one convenient, web-based solution.

- Enables easy management and document tracking throughout a facility
- Provides a single access point and facilitates advanced reporting and data analysis
- Improves customer satisfaction by delivering faster and easier access to information



Nuance Clintegrity eSignature allows staff to review and electronically authenticate documents from any workstation when used in conjunction with Nuance EDM and Nuance Chart Completion.

- Reduces medical record completion time
- Improves access to patient information
- Streamlines the deficiency analysis process



Nuance Clintegrity File Manager uses customized indexing based on a health system's specific needs for quick and easier access to business records.

- Provides anywhere, anytime access to all enterprise documentation
- Decreases unprocessed paper filing backlogs

Nuance Clintegrity Record Management works with the award-winning Nuance Clintegrity Coding Solution, a web-based, enterprise-wide suite of products designed to improve coder productivity and maintain the highest levels of accuracy and compliance. These solutions efficiently manage and monitor the compliance coding challenges that can put a health system at risk and delay and reduce reimbursements. The Nuance Clintegrity Coding Solution brings together all the tools needed to completely and accurately review, analyze, code, and audit inpatient and outpatient encounters, manage the workflow better, and enhance coder productivity.

To learn how Nuance Clintegrity Record Management Solutions can help you achieve predictable reimbursement, please call 1-877-805-5902 or visit <u>nuance.com</u>







About Nuance Communications. Inc.

Nuance Communications (NASDAQ: NUAN) is the pioneer and leader in conversational AI innovations that bring intelligence to everyday work and life. The company delivers solutions that understand, analyze, and respond to people—amplifying human intelligence to increase productivity and security. With decades of domain and AI expertise, Nuance works with thousands of organizations globally across healthcare, financial services, telecommunications, government, and retail—to create stronger relationships and better experiences for their customers and workforce. For more information, please visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us via the What's next blog, LinkedIn, Facebook, and Twitter.

